Johnston County NC
Environmental Health

Boil Water Notices Due to E. coli or Do Not Drink Order for Food Service Establishments

If a Boil Water Notice due to the presence of E. coli or other contaminates, or a “Do Not Drink” order is issued then the establishment cannot continue to operate. **The establishment cannot operate and must close** until the water supply is safe to use again. The following requirements must be done before the establishment can resume operation once the Boil Water Notice or “Do Not Drink” order has been lifted:

- Ice and soda machines:
  - Turn off the ice and soda machine and Discard all ice in the ice bin that could have been made from water during the water incident. Use bagged ice from an approved source. Once the ice machine is turned back on, the first 24 hours of ice made should be disposed of. Clean and sanitize all ice bins. Replace all filters that may be installed on the ice or soda machine.
- Beverages
  - Use bottled drinks and bottled water for beverages only. Do not consume the water under a Boil Water Notice or “Do Not Drink” order.
- Water Lines:
  - Once the Boil Water Notice or “Do not Drink” order has been lifted, all water lines to and in the building must be flushed. Run the water at all taps for at least 5 minutes each. Run the dishwasher through a few cycles prior to using.

View and/or save Boil Water Notices Due to E. Coli